

## **VLink Virtual Matrix**

VLink Upgrade Instructions



# 1 VLink Upgrade Instructions

To **upgrade VLink**:

1. Using Windows Services (Task Manager | Services), **stop the VLink Matrix Services** for the hosting machine.
2. In windows explorer, navigate to **C:\Program Files\RTS**.
3. Copy the folder named **VLink Virtual Matrix**.
4. Paste the **folder** to the desktop.  
This is a backup of the previous system.
5. Download the **current version of VLink Virtual Matrix**.

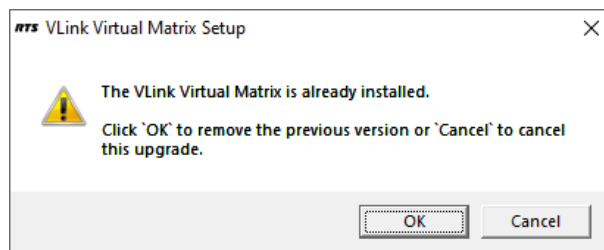
Version	Link
5.7.6	<a href="https://products.rtsintercoms.com/binary/VLink_Virtual_Matrix_v576_230729.zip">https://products.rtsintercoms.com/binary/VLink_Virtual_Matrix_v576_230729.zip</a>
6.5.0	<a href="https://products.rtsintercoms.com/binary/VLink_Virtual_Matrix_v650_230811.zip">https://products.rtsintercoms.com/binary/VLink_Virtual_Matrix_v650_230811.zip</a>



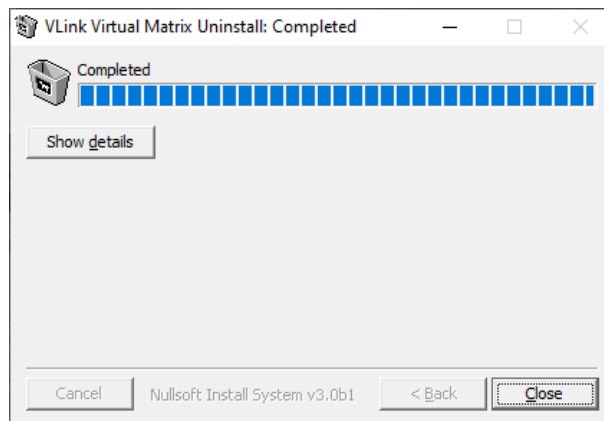
### Notice!

Once you download the file, you must move it from the Downloads folder to different folder to run the executable.

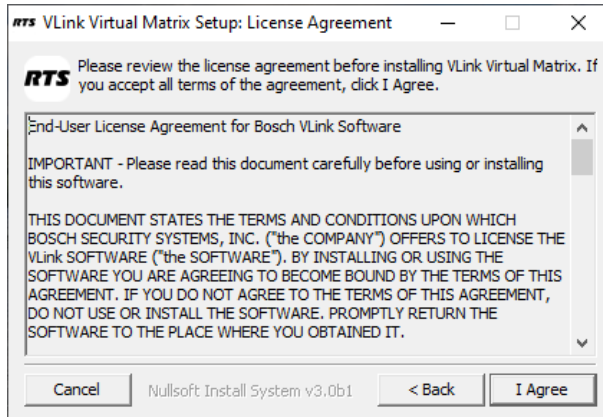
1. Browse to and double-click the **downloaded file**.  
The executable first uninstalls the older version, and then prompts to proceed with the installation of the new version.



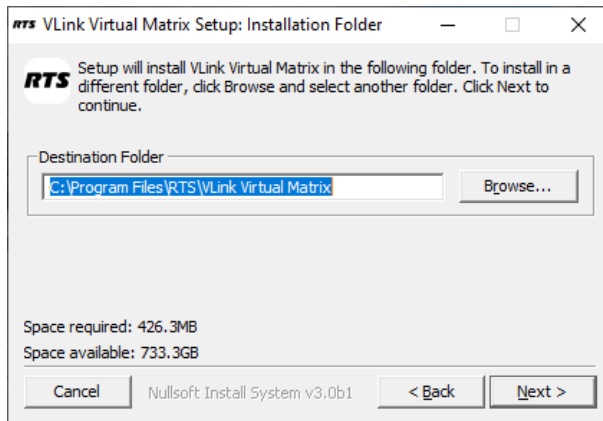
2. Click **OK**.  
The uninstall begins.



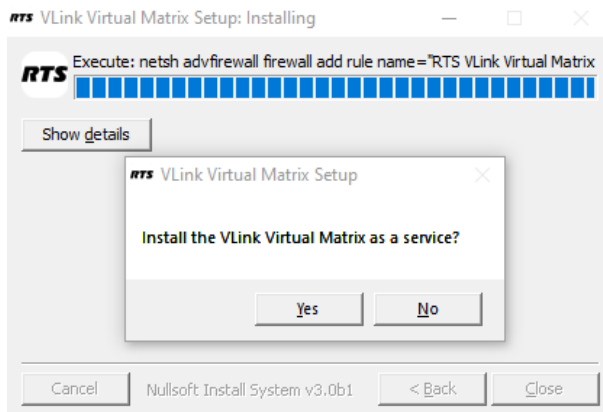
3. When the uninstall is done, click **Close**.  
The License Agreement screen appears.



4. Click **I Agree**.



5. Click **Next**.  
The installation starts.
6. Towards the end of the installation, a **pop-up window appears** asking if you wish to run the VLink Virtual Matrix as a service.

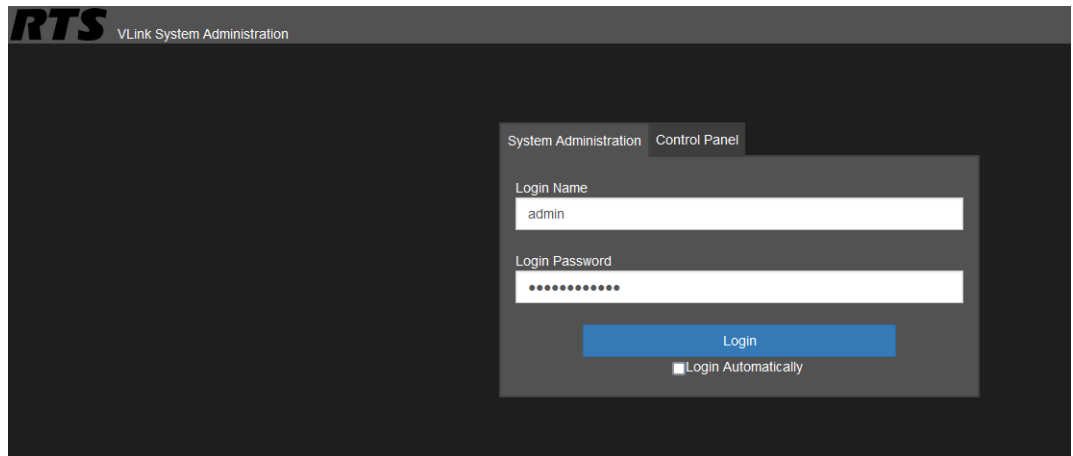


7. Select **Yes**.  
A Windows Command Prompt appears and then quickly disappears.

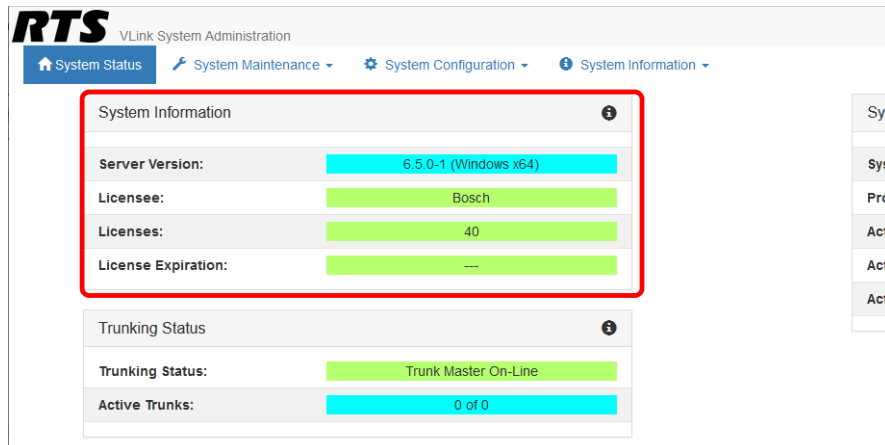
**Notice!**

If the service does not automatically restart, reboot the machine and then open the Virtual VLink Matrix.

8. Once the install is complete, a **web browser** appears with the VLink System Admin login screen.



- 9. Log into your **system**.
- 10. Navigate to **System Configuration | Client Configuration**.
- 11. Verify the **latest version** is running.



**Notice!**

Delete any older versions of the VLink installers that you may have saved.



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