

## **VLink Virtual Matrix**

### VLink Upgrade Instructions



# 1 VLink Upgrade Instructions

To **upgrade VLink**:

1. Using Windows Services (Task Manager | Services), **stop the VLink Matrix Services** for the hosting machine.
2. In windows explorer, navigate to **C:\Program Files\RTS**.
3. Copy the folder named **VLink Virtual Matrix**.
4. Paste the **folder** to the desktop.  
This is a backup of the previous system.
5. Download the **current version of VLink Virtual Matrix**.

Version*	Link
6.6.0	<a href="https://products.rtsintercoms.com/downloadfile.php?id=100582">https://products.rtsintercoms.com/downloadfile.php?id=100582</a>

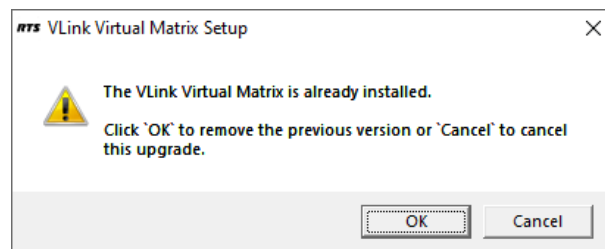
**\*Important:** VLink versions 4 and 5 are no longer supported. Version 4 and 5 system users will need to upgrade their systems to version 6. Version 4 and 5 users will be issued a 60-day temporary license to continue usage of the system and allow time for the purchase of the upgrade licenses. If the 60-day license is exceeded, the user has the option of reinstalling the version 4 or 5 and reinstalling the original license file.



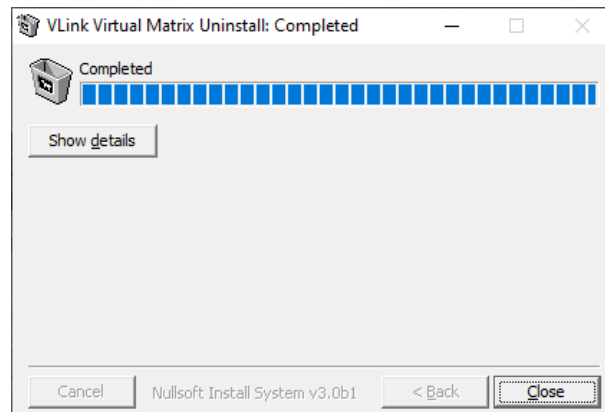
## Notice!

Once you download the file, you must move it from the Downloads folder to different folder to run the executable.

1. Browse to and double-click the **downloaded file**.  
The executable first uninstalls the older version, and then prompts to proceed with the installation of the new version.

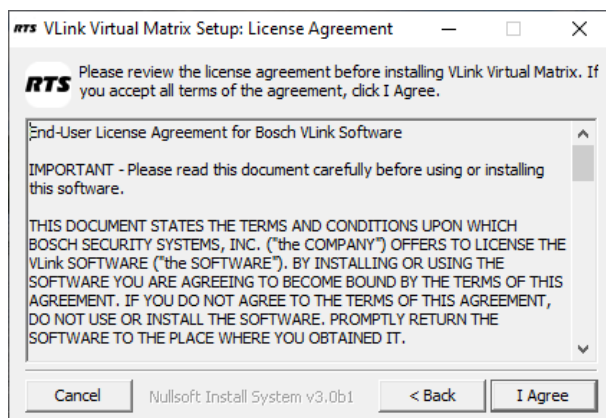


2. Click **OK**.  
The uninstall begins.

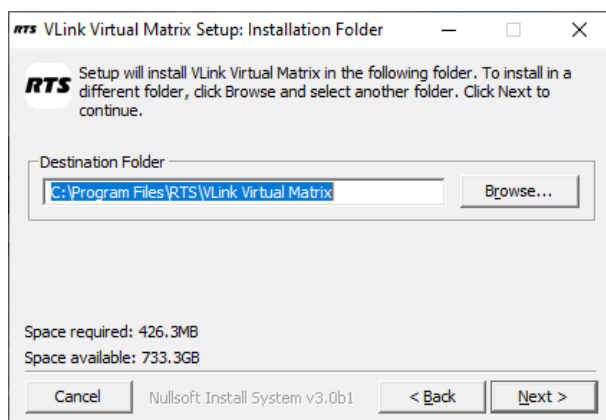


- When the uninstall is done, click **Close**.

The License Agreement screen appears.



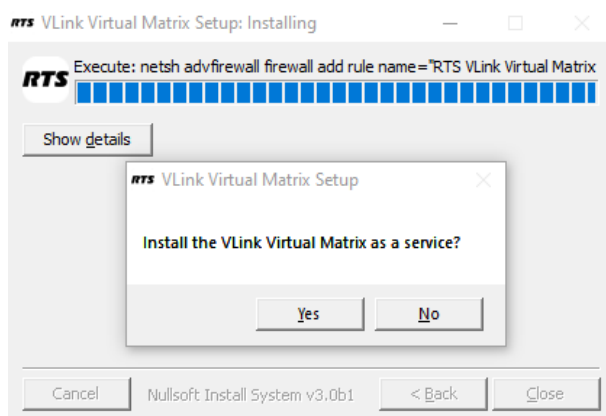
- Click **I Agree**.



- Click **Next**.

The installation starts.

- Towards the end of the installation, a **pop-up window appears** asking if you wish to run the VLink Virtual Matrix as a service.



- Select **Yes**.

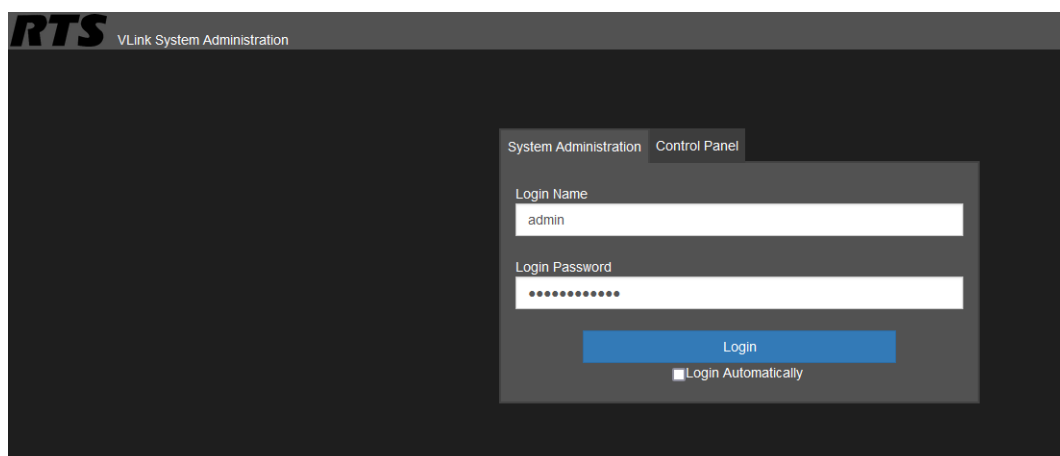
A Windows Command Prompt appears and then quickly disappears.



#### Notice!

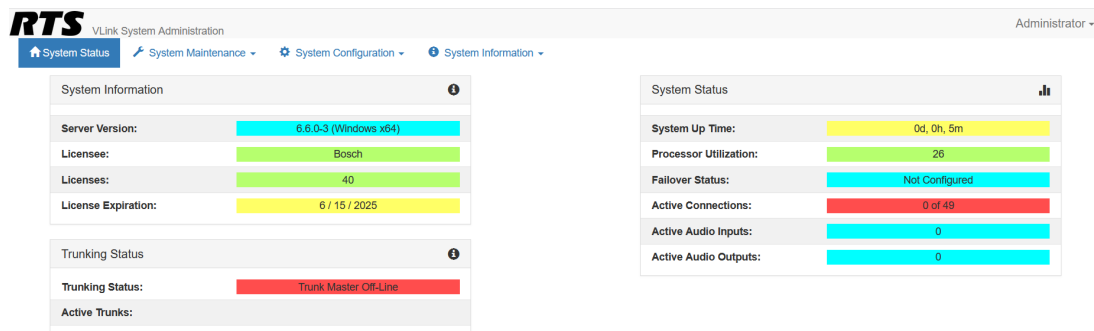
If the service does not automatically restart, reboot the machine and then open the Virtual VLink Matrix.

8. Once the install is complete, a **web browser** appears with the VLink System Admin login screen.



The image shows the VLink System Administration login screen. It features a dark background with the RTS logo in the top left. The main content area has a light gray sidebar with 'System Administration' and 'Control Panel' tabs. The 'Control Panel' tab is active, showing a login form with fields for 'Login Name' (containing 'admin') and 'Login Password' (masked with dots). Below the password field is a blue 'Login' button and a checkbox for 'Login Automatically'.

9. Log into your **system**.  
10. Navigate to **System Configuration | Client Configuration**.  
11. Verify the **latest version** is running.



The image shows the VLink System Administration dashboard. The top navigation bar includes the RTS logo, 'VLink System Administration', and a user dropdown menu showing 'Administrator'. Below the navigation bar are four tabs: 'System Status' (active), 'System Maintenance', 'System Configuration', and 'System Information'. The main content area is divided into two columns. The left column contains 'System Information' and 'Trunking Status' sections. The right column contains a 'System Status' section.

System Information	
Server Version:	6.6.0-3 (Windows x64)
Licensee:	Bosch
Licenses:	40
License Expiration:	6 / 15 / 2025

Trunking Status	
Trunking Status:	Trunk Master Off-Line
Active Trunks:	

System Status	
System Up Time:	0d, 0h, 5m
Processor Utilization:	26
Failover Status:	Not Configured
Active Connections:	0 of 49
Active Audio Inputs:	0
Active Audio Outputs:	0

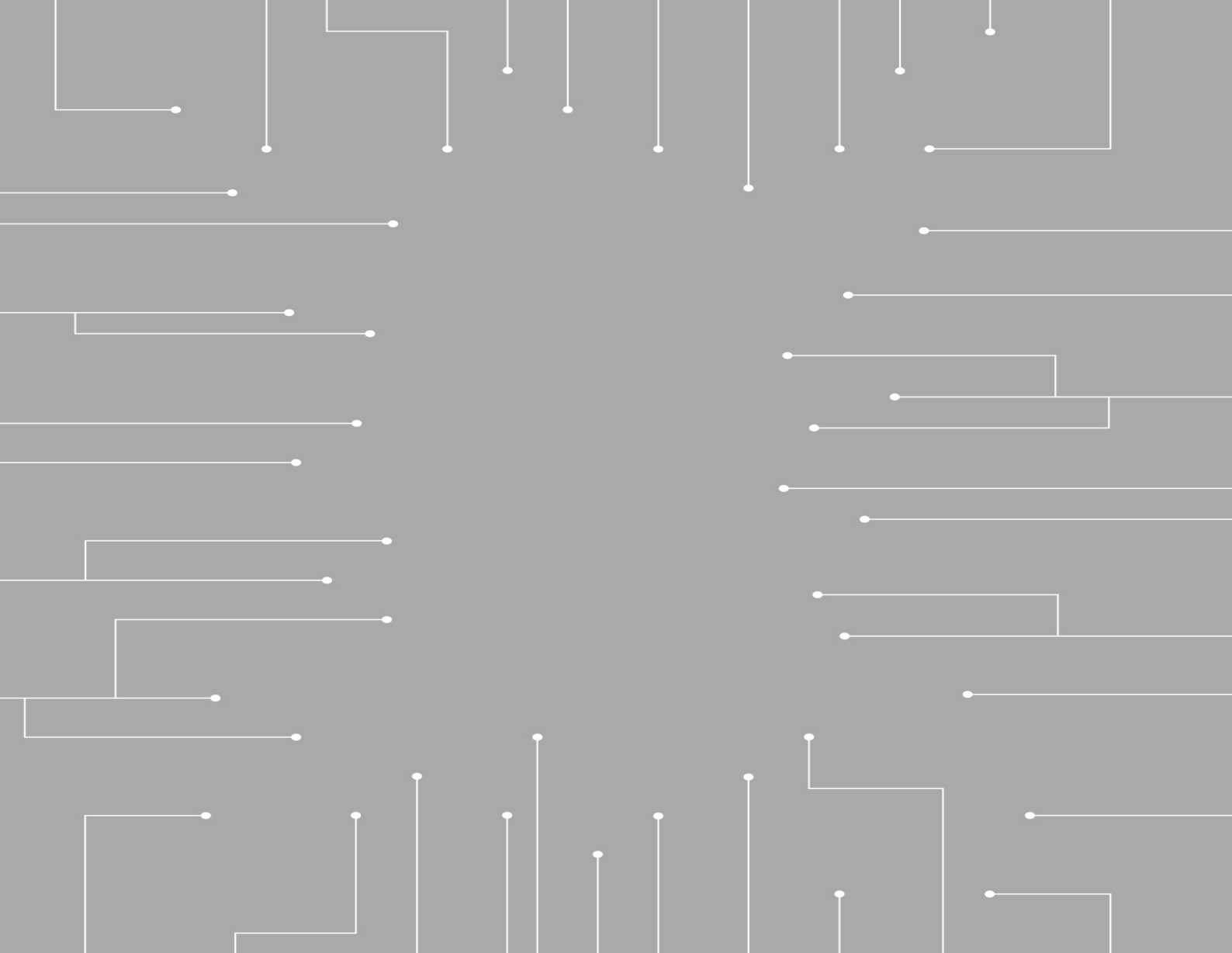


### Notice!

Delete any older versions of the VLink installers that you may have saved.







**Bosch Security Systems, LLC**

130 Perinton Parkway  
Fairport, NY 14450  
USA

**[www.rtsintercoms.com](http://www.rtsintercoms.com)**

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**EU importer:**

**Bosch Sicherheitssysteme GmbH**

Robert-Bosch-Platz 1  
70839 Gerlingen  
Germany

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